With many different Android devices of all ages and differing operating system versions, you can consider trying these steps.

**COPYING PHOTOS FROM AN ANDROID TO A WINDOWS 10 PC**

Various methods to use to copy photos from an Android device to a Windows 10 PC.


Other helpful steps to follow to transfer Android device photos to a Windows 10 PC.

https://www.wikihow.tech/Transfer-Photos-from-Android-to-Computer

**COPYING PHOTOS FROM AN ANDROID TO A MAC OS X**

Sending files from Android to Mac OS X


Also consider...

1. Unlock your Android device.
2. With a USB cable, connect your device to your computer.
3. On your device, tap the "USB for..." notification.
4. Select **Transfer files**.
5. A file transfer window will open on your computer. Use it to drag files.
6. When you're done, eject your device from Windows.
7. Unplug the USB cable.

**Troubleshoot moving files by USB**

- **Troubleshoot your computer**
  - Check your computer’s settings to make sure that Windows automatically detects new hardware.
  - Restart your computer.
- **Troubleshoot your Android device**
  - Update your Android version. Learn how to check and update your Android version.
  - Restart your device. On most phones, press the **Power** button for about 30 seconds, until your device restarts.
- **Troubleshoot your USB connections**
  - Try a different USB cable. Not all USB cables can transfer files.
  - To test the USB port on your device, connect your device to a different computer.
  - To test the USB port on your computer, connect a different device to your computer.