1. Unlock your Android device.
2. With a USB cable, connect your device to your computer.
3. On your device, tap the "USB for..." notification.
4. Select **Transfer files**.
5. A file transfer window will open on your computer. Use it to drag files.
6. When you're done, eject your device from Windows.
7. Unplug the USB cable.

**Troubleshoot moving files by USB**

- **Troubleshoot your computer**
  - Check your computer’s settings to make sure that Windows automatically detects new hardware.
  - Restart your computer.

- **Troubleshoot your Android device**
  - Update your Android version. [Learn how to check and update your Android version.](#)
  - Restart your device. On most phones, press the **Power** button for about 30 seconds, until your device restarts.

- **Troubleshoot your USB connections**
  - Try a different USB cable. Not all USB cables can transfer files.
  - To test the USB port on your device, connect your device to a different computer.
  - To test the USB port on your computer, connect a different device to your computer.

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**Method 1 Mounting a Micro SD Card for Android Phones**

1. Insert the Micro SD card into the SD card slot on your Android device. ...
2. Power on your Android device. ...
3. Tap on “Settings” from the main menu. ...
4. Click on “Reformat.” ...
5. Choose “Mount SD Card” when reformatting has been completed.

3 Ways to Mount an SD Card - wikiHow  
[www.wikihow.com/Mount-an-SD-Card](http://www.wikihow.com/Mount-an-SD-Card)

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**People also ask**

**What does it mean to unmount your SD card?**

You should ALWAYS either **unmount** your **SD card** or power off your phone before removing your memory **card**. **Unmounting the SD card** does NOT result in a loss of data or anything saved on your **SD card**. It simply tells the phone to stop showing things from the memory **card**.